



Out of Chute / Station Compliance

RAW Out-of-Chute (120s) Current Call Information
 Calls displayed represent active or performed calls between the hours of 3/27/2008 7:48:13 AM and 3/28/2008 7:48:13 AM.
 Performance Standard = 00:02:00
 Data and Report from the firstWatch™ Internet Server

Geo Yield	Time Sent To Queue	Problem	ProQA Response #	Unit	Address/Location	Chute Time	Outside Standard
?	3/27/2008 8:50:53 AM	XINTR-XINTR	2008-13210	E22		00:01:45	No
C	3/27/2008 11:34:58 AM	24D04-24D04 OB/3RD TRI BLEED	2008-13243	E14		00:01:26	No
C	3/27/2008 12:16:49 PM	10001-10001 CP/RESP DISTRESS	2008-13254	E14		00:01:41	No
C	3/27/2008 2:33:28 PM	06D01-06D01 SOB/RESP DISTRESS	2008-13268	E16		00:01:04	No
C	3/27/2008 3:30:29 PM	29002-29002 MVU HIGH MECHANISM	2008-13276	E16		00:01:08	No
C	3/27/2008 3:34:41 PM	X1020-X1020	2008-13278	E14		00:01:20	No
C	3/27/2008 4:02:38 PM	21801-21801 POSS DGR BLEED	2008-13280	E15		00:01:46	No
C	3/27/2008 4:20:49 PM	31D01-31D01 UIC @ END OF CALL	2008-13281	E16	De-identified information	00:01:25	No
?	3/27/2008 4:27:24 PM	5-SINGLE ENGINE RESPONSE	2008-13283	E15		00:00:33	No
?	3/27/2008 5:40:02 PM		2008-13292	E16		00:01:07	No
?	3/27/2008 5:58:13 PM	17A01-17A01 FALL/NON DGR AREA	2008-13296	E15		00:00:51	No
?	3/27/2008 6:21:43 PM	2-TRAFFIC COLLISION	2008-13299	E22		00:01:58	No
C	3/27/2008 7:00:11 PM	1GSV-GUNSHOT/SHOOTING VICTIM	2008-13305	E16		00:01:07	No
?	3/27/2008 7:17:15 PM	5TF-TRANSFORMER FIRE	2008-13307	E16		00:01:51	No
C	3/27/2008 9:03:42 PM	06E01-06E01 SOB/INEFFECTIVE BREAT	2008-13327	E16		00:01:22	No
?	3/27/2008 10:15:52 PM	01C02-01C02 ABD PAIN/F ABNT 12TOSO	2008-13338	E14		00:01:36	No
?	3/27/2008 5:38:13 PM	17A01-17A01 FALL/NON DGR AREA	2008-13296	BR23		00:03:03	Yes
?	3/27/2008 9:41:08 PM	SAPP-ASSIST PD	2008-13331	E22		00:13:29	Yes
C	3/28/2008 12:05:18 AM	SALA-LIFT ASSIST	2008-13345	E14		00:02:18	Yes
C	3/28/2008 12:23:59 AM	06D01-06D01 SOB/RESP DISTRESS	2008-13347	E15		00:02:01	Yes
C	3/28/2008 1:56:21 AM	19R-ALARMS RINGING - RESIDENTIAL	2008-13353	E21		00:02:45	Yes
?	3/28/2008 3:08:26 AM	XEMT-XEMT	2008-13361	E14		00:02:22	Yes
C	3/28/2008 6:35:42 AM	5EF-EXTINGUISHED FIRE	2008-13365	E22		00:02:16	Yes

Total Responses: 23 Within Standard: 16 Outside Standard: 7 Compliance: 69.57% Average: 00:02:11
Standard: 00:02:00

Performance and Operational Triggers provide real-time views and automated alerts to Command Staff accountable for response time related performance. In this example, FirstWatch monitors an “Out of Chute” time constructed of CAD generated time stamps between dispatch “time to queue” and squad “responding.” Supervisory personnel are automatically alerted when Out of Chute times exceed the user-defined baseline (2 minutes in this case).

