



## Inter-Facility Contract Compliance

<a href="#">BLS On Demand</a>	Status	Current Compliance	Current %	MTD Compliance	MTD %	Logged In
	OK	38/50	76	45/62	72.58	
<a href="#">BLS Scheduled</a>	Status	Current Compliance	Current %	MTD Compliance	MTD %	Logged In
	OK	39/49	79.59	51/57	89.47	
<a href="#">CCT On Demand</a>	Status	Current Compliance	Current %	MTD Compliance	MTD %	Logged In
	OK	52/58	89.66	49/55	89.09	
<a href="#">CCT Scheduled</a>	Status	Current Compliance	Current %	MTD Compliance	MTD %	Logged In
	OK	15/17	88.24	16/18	88.89	

Inter-facility transports are an essential function for many EMS providers. Many private ambulance providers adhere to stringent response time requirements for their contract hospitals. As such, delayed pickup times can not only slow down system performance, but they can cost lives and diminish profitability for an organization. These KPI Triggers provide real-time monitoring of contract hospital pick up and can be measured against requested or promised pickup times. Automatic notifications can be generated for all response times that fall outside of the designated response time goal.

### CCT Scheduled Current Call Information

Calls displayed represent active or performed calls between the hours of 4/1/2008 5:45:07 PM and 4/8/2008 5:45:07 PM.  
Performance Standard = 00:15:00

Data and Report from the FirstWatch™ Internet Server

<a href="#">Geo Valid</a>	<a href="#">Time Sent To Queue</a>	<a href="#">Problem</a>	<a href="#">ProQA</a>	<a href="#">Response #</a>	<a href="#">Unit</a>	<a href="#">Address/Location</a>	<a href="#">Arrive Over Requested</a>	<a href="#">Outside Standard</a>
✓	<a href="#">4/8/2008 10:26:02 AM</a>	CCT		<a href="#">04082008-0002876</a>	BLS46	De-identified information		No
✓	<a href="#">4/8/2008 10:26:02 AM</a>	CCT		<a href="#">04082008-0002875</a>	CCN1			No
✓	<a href="#">4/8/2008 12:08:55 PM</a>	CCT		<a href="#">04082008-0002888</a>	BLS47			No
✓	<a href="#">4/8/2008 12:08:55 PM</a>	CCT		<a href="#">04082008-0002887</a>	CCN2			No
✓	<a href="#">4/8/2008 3:45:44 PM</a>	CCT		<a href="#">04082008-0002902</a>	CCN3			No

The Status Page Dashboard (to the left—gray box) provides a snapshot of current and month-to-date compliance without the need to invest human resources to run lengthy reports. Instead the minutes old view from FirstWatch can provide a quick look at 'how you are doing today' as well as charts, graphs and maps that offer greater detail on what has happened in the last 12 or 24 hours. With the FirstWatch Analysis Tool, you can look retrospectively to see how you performed against goal, last week, last month, last quarter—or year-to-date.