



Online Compliance Utility (OCU) Tool & Reports

FirstWatch Enhancement Module

Provider Queue Example

Online Compliance Utility

Powered By: **FIRST WATCH**

Updated: 3/9/2009 5:41:48 PM PT Next: 3/9/2009 5:46:48 PM PT

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Late Response Vendor Work Completed

Late Response Queue - Date Range: 3/ 8/2009 1 Day 3/ 9/2009

	Date/Time	Incident#	Problem/ProQA	Pri	Address/Location	Zone	Response	Overage	Status	Owner	Exemp
<input type="checkbox"/>	3/9/2009 1:14:30 PM	EMS09008601	UNCONSCIOUS	1	DE-IDENTIFIED	2U	00:31:28	00:18:29	Pending		
<input type="checkbox"/>	3/9/2009 9:47:21 AM	EMS09008573	FALL POSSIBLY DANGEROUS	1	DE-IDENTIFIED	2U	00:17:47	00:04:48	Pending		
<input type="checkbox"/>	3/9/2009 9:02:08 AM	EMS09008570	HEMORRHAGE LAC ABN BREATHING	1	DE-IDENTIFIED	3U	00:13:31	00:00:32	Pending		
<input type="checkbox"/>	3/9/2009 8:30:28 AM	EMS09008567	UNABLE TO COMPLETE EMD PROCESS	1	DE-IDENTIFIED	4U	00:13:00	00:00:01	Pending		
<input type="checkbox"/>	3/9/2009 5:05:26 AM	EMS09008553	SEVERE RESPIRATORY DISTRESS	1	DE-IDENTIFIED	3U	00:13:31	00:00:32	Pending		

Show rows: 5 1

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OCU is a web-enabled collaboration tool for use by Providers and Authorities to simplify and manage contract compliance for exceptions and exemption reporting. The web-based FirstWatch tool provides interactive queues with a consistent look and feel for both the provider and the authority, which allows for an on-line review of late runs based on business rules. Capable of capturing late response analysis, supporting documentation and attachments, and flexibility for staff input.

Once the provider records have been updated with supporting information the provider can submit their requests for approval/denial to the authority. The authority will then have the ability to approve, deny or request additional information back to the provider. The online compliance utility allows for near real time reviews of information so users don't have to wait until the end of month to do compliance reporting; late responses can be analyzed as events take place in the system.

Authority Queue Example

Online Compliance Utility

Powered By: **FIRST WATCH**

Updated: 3/9/2009 5:47:09 PM PT Next: 3/9/2009 5:52:09 PM PT

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Contract Administrators Completed

Contract Administrators Queue - Date Range: 2/ 7/2009 30 days 3/ 9/2009

	Date/Time	Incident#	Problem/ProQA	Pri	Address/Location	Zone	Response	Overage	Status	Owner	Exemp
<input type="checkbox"/>	2/18/2009 8:03:44 PM	EMS09006215	FAINTING - NOT ALERT	1	DE-IDENTIFIED	3U	00:17:43	00:04:44	Exempt after interg. review	Exempt Dispute	Traffic

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Edit Assignment

