



## Response Time Performance, by Zone

In this example, CAD generated time-stamps for defined response components are computed for a single specified Fire/EMS response zone and are measured against a user-defined standard (8 minutes, 90 % of the time). When response goals are not met, real-time alerts are automatically transmitted to pre-identified personnel accountable for agency performance objectives.

### Zone 4 - 1st Responder Current Call Information

Calls displayed represent active or performed calls between the hours of 4/8/2008 5:23:20 AM and 4/8/2008 5:23:20 PM.

Performance Standard = 00:08:00

Data and Report from the FirstWatch™ Internet Server

<u>Outside Standard</u>	<u>Time Sent To Queue</u>	<u>Problem</u>	<u>ProQA</u>	<u>Response #</u>	<u>Unit</u>	<u>Address/Location</u>	<u>Assign To Enroute</u>	<u>Assign To Scene</u>	<u>Create To Dispatch</u>
No	<a href="#">4/8/2008 6:13:19 AM</a>	Traffic Accident (L1)	<a href="#">29D02f</a>	<a href="#">023064</a>	E44		00:02:28	00:04:27	00:06:55
No	<a href="#">4/8/2008 6:27:23 AM</a>	Diabetic Problems (L1)	<a href="#">13C01C</a>	<a href="#">023070</a>	E37		00:02:44	00:02:44	00:05:28
No	<a href="#">4/8/2008 7:12:34 AM</a>	Diabetic Problems (L1)	<a href="#">13C01</a>	<a href="#">023077</a>	E23		00:02:31	00:02:52	00:05:23
No	<a href="#">4/8/2008 7:34:49 AM</a>	Unc/Fainting (Non Trauma)(L1)	<a href="#">31D01</a>	<a href="#">023079</a>			00:02:29	00:03:30	00:05:59
No	<a href="#">4/8/2008 7:45:11 AM</a>	Traffic Accident (L1)	<a href="#">29B01</a>	<a href="#">023080</a>			00:04:14	00:02:33	00:06:47
No	<a href="#">4/8/2008 7:57:17 AM</a>	Traffic Accident (L1)	<a href="#">29B06</a>	<a href="#">023082</a>			00:02:51	00:01:59	00:04:50
No	<a href="#">4/8/2008 8:36:06 AM</a>	Traffic Accident (L1)		<a href="#">023086</a>			00:03:13	00:03:19	00:06:32
No	<a href="#">4/8/2008 10:12:56 AM</a>	Breathing Problems (L1)	<a href="#">06D03A</a>	<a href="#">023094</a>			00:02:07	00:01:47	00:03:54
No	<a href="#">4/8/2008 11:10:07 AM</a>	Convulsions / Seizures (L1)	<a href="#">12D02</a>	<a href="#">023103</a>			00:01:52	00:02:18	00:04:10

