

Address Alert Triggers

Address Alert Summary

139 previous calls occurred w/in 30 days at MORRISON HOTEL LOBBY 909 14th St, Plano, TX, None

New Incident Details:			
Incident Details			
fwCust_ID	14	Time_PhonePickUp	5/17/2005 6:52:29 PM
ID	447710	Time_FirstCallTakingKeystroke	5/17/2005 6:52:29 PM
FWTimeStamp	5/17/2005 4:54:44 PM	Time_CallEnteredQueue	5/17/2005 6:52:52 PM
Response_Date	5/17/2005 6:52:51 PM	Time_CallTakingComplete	5/17/2005 6:52:52 PM
Master_Incident_Number	PLPD05-07605A	Time_CallClosed	5/17/2005 6:52:52 PM
Agency_Type	Police	Time_First_Unit_Assigned	
Jurisdiction	Plano PD	Time_First_Unit_Arrived	
Division	A Sector	Cancel_Reason	
Response_Area	Beat A1	Call_Disposition	
Problem	Diabetic Problem-F	EMD_Used	0
Priority_Number	3	CIS_Used	0
Location_Name	MORRISON HOTEL LOBBY	Determinant	3
Address	909 14th St	ProQA_CaseNumber	
Apartment		Call_Is_Active	1
City	Plano	CreatedbyPrescheduleModule	
State		Caller_Type	
Postal_Code	75074	Location_Type	
County	COLLIN	Calc_Latitude	
Longitude	96703056	Calc_Longitude	
Latitude	33017778		

Incident Comments		
Performed By	Datetime	Comment
RWL	5/17/2005 6:53:22 PM	wf drk clothes in lobby complaint thinks she's diabetic

Unit Assignment and Transport							
Response Number	Radio Name	Time Assigned	Time Enroute	Time Staged	Time Arrived At Scene	Cancel Reason	Call Disposition

Address Alert Summary (left) provides real-time information on call, from selected address, or vulnerable / high profile location.

Authorized Users can drill into Incident & Disposition detail (below) for quick re-cap of previous calls from selected address.

Previous Incidents at 909 14th St, Plano, TX: None					
Incident #	Time Sent To Queue	Pri	Problem	Call Disposition	
PLPD05-075823	5/17/2005 12:51:26 PM	3	Assault-P	R2- Offense Report	
TRU05-075780	5/17/2005 11:36:36 AM	4	Narcotics-P	TR2 - Offense Report	
PLPD05-075764	5/17/2005 10:50:36 AM	3	Shooting-P	R3- Arrest Report	
PLPD05-075737	5/17/2005 9:50:38 AM	3	Narcotics-P	R3- Arrest Report	
TRU05-075493	5/17/2005 8:15:24 PM	4	Abandoned/Lost Property-T	TN9 - No Rpt/Complint Contacted	
PLPD05-075321	5/16/2005 2:44:22 PM	4	Narcotics-P	R2- Offense Report	
PLPD05-075213	5/16/2005 10:39:41 AM	2	Assault-P	R2- Offense Report	
PLPD05-074959	5/15/2005 8:10:31 PM	3	Burglary of Vehicle-P	R2- Offense Report	
PLPD05-074777	5/15/2005 12:38:29 PM	4	Abandoned/Lost Property-P	R4- Information Report	
PLPD05-074217	5/14/2005 2:35:20 PM	3	Meet Complainant-P	N9- No Report/ Compl Contacted	



In addition, the selected call is also plotted on a Map (insert detail to left) for easy geographic reference.

First responders are confronted with dangerous situations daily. It is common practice for responders to begin assessing a situation and developing an action plan, based on available information, while they are en-route to a scene. The FirstWatch Address Alert is designed to provide responders with real-time background information on selected addresses before they arrive. A routine response to an address with a patient experiencing chest pain may have been the site of a meth-lab bust, assault with a knife or other serious situation just hours, days or weeks earlier. This Trigger provides responders with information to protect themselves, request backup (or additional support) and ultimately be safer and better prepared on scene. Many agencies have the ability to re-view premise history. However, the process is manual, time intensive and requires busy dispatch personnel to make timely decisions on information that should be shared/communicated with the responding units en-route. FirstWatch automatically scans for address history without taking the dispatcher away from their other duties.