

Collaborate Live!

FirstWatch Training Workshop & Forum

February 7-8, 2019
Carlsbad, California

Share, Learn, Improve



Are you **maximizing** your investment? **Dive deep** with the FirstWatch team of experts.

Designed to serve all FirstWatch customers (911, EMS, Fire, Law, and Public Health), Collaborate Live! offers specialized training and education at our headquarters near San Diego. Learn how you can make meaningful improvements using your FirstWatch tools through invaluable time spent with our team, and the opportunity to collaborate with your peers, through facilitated discussion.

AFFORDABLE PRICING:

Early registration (through January 7th) \$295

Regular registration (after January 7th) \$395

(Each additional person from the same agency: \$150)

CONTACT:

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Customized training and interactive discussions designed to fit your needs.

By popular demand, we're holding the inaugural Collaborate Live!, an in-person extension of our online learning community, FirstWatch Collaborate, at our headquarters in Carlsbad, California, near San Diego.

Collaborate Live! offers an invaluable opportunity for customers to spend time with our team, as well as connect with their FirstWatch peers, to share best practices.

We're building the content based on your specific needs. Here are sample offerings:

- How to use the Admin Tool like a pro
- The latest in public health surveillance
- Getting the most from FirstPass—what are others doing?
- Making OCU work for you
- Improving revenue management using Billing Analytics
- Using data to streamline the accreditation process
- How departments are sharing regionalized data for improvement

We're also pleased to offer a special session by Mike Taigman: "Building a Culture of Resilience: Best Practices to Improve Mental Health in the Workplace."

Spend Time With Us One-on-One

Interested in exclusive time with our team to address your specific needs or questions? We're making time available during the workshop but will also be making individual appointments on the afternoon of Feb. 8. Let us know if interested and we'll set you up with the appropriate team members.

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Every Record. In Real Time. Automatically.

LIMITED SPACE Register today to reserve your place

To make this a more individualized experience, attendance is limited to the first 40 registrants

For more information and to register, go to www.firstwatch.net/collaborate-live

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REGISTRATION

Early Registration	\$295/attendee	By Jan 7 th
Regular Registration	\$395/attendee	After Jan 8 th
Each Additional Same Agency Attendee	\$150/attendee	Anytime

Meals included with Registration:

Happy Hour	Wednesday
Light Breakfasts	Thursday, Friday
Lunch	Thursday, Friday
Reception w/ Heavy Appetizers	Thursday

**All meals are subject to change*

HOTEL

Sheraton Carlsbad Resort & Spa
5420 Grand Pacific Drive
Carlsbad, CA 92008

Standard Guest Room	\$155/night**
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Book your hotel using our exclusive reservation link here: <https://www.marriott.com/event-reservations/reservation-link.mi?id=1541463447614&key=GRP&app=resvlink>

AGENDA

Wednesday Feb 6 th 5:00 pm – 6:00 pm	In town early? Join us for an informal, hosted Happy Hour at local brewery Karl Strauss
Thursday Feb 7 th 8:00 am – 5:00 pm	Training & Workshop
Thursday Feb 7 th 6:00 pm – 7:30 pm	Hosted Evening Reception
Friday Feb 8 th 8:00 am – 1:00 pm	Training & Workshop
Friday Feb 8 th 1:00 pm – 6:00 pm	Optional Time for One-on-One Meetings

**Savings of up to 20% off of the retail rate. Including taxes and fees, total estimated rate is \$184/night. We encourage you to book your hotel room as soon as possible. Our hotel room block is limited.