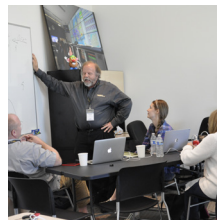


Collaborate Live!

FirstWatch Training Workshop & Forum



"Fabulous experience! Completely worth the travel time and I can't thank you enough for the experience."

"Thank you for the incredible hospitality and making us feel at home and welcome. As someone who tends to be introverted at conferences, I felt the opposite – at ease and much more willing to engage with team members and users."

"Very informative, learned a lot, friendly staff, great networking."

Are you **maximizing** your investment? **Dive deep** with the FirstWatch team of experts.

Designed to serve all FirstWatch customers (911, EMS, Fire, Law, and Public Health), Collaborate Live! offers specialized training and education at our headquarters near San Diego. Learn how you can make meaningful improvements using your FirstWatch tools through invaluable time spent with our team, and the opportunity to collaborate with your peers, through facilitated discussion.

Customized training and interactive discussions designed to fit your needs.

Collaborate Live! offers an invaluable opportunity for customers to spend time with our team, as well as connect with their FirstWatch peers, to share best practices.

Collaborate Live provides customers with the opportunity to:

- Do a deep dive into FirstWatch products and how to optimize their use.
- Get your system customized and fine-tuned.
- Network and learn from all kinds of cool colleagues. (Our customers tend to be amazing people!)
- Spend one-on-one time with FirstWatch team members.
- Take your performance to the next level!

We're also pleased to offer a special session by Mike Taigman: "Building a Culture of Resilience: Best Practices to Improve Mental Health in the Workplace."

Spend Time With Us One-on-One

Interested in exclusive time with our team to address your specific needs or questions? We're making time available during the workshop but will also be making individual appointments on Friday afternoon. Let us know if interested and we'll set you up with the appropriate team members.



AFFORDABLE PRICING:

Early registration \$395
Regular registration \$495
(Each additional person from the same agency: \$100 off)

CONTACT:

Ginger Montoya
Sales & Conference Coordinator
gmontoya@firstwatch.net
760-658-9830

LIMITED SPACE

 Register today to reserve your place

To make this a more individualized experience, attendance is limited to the first 35 registrants

Collaborate Live!

FirstWatch Training Workshop & Forum

Share, Learn, Improve

February 20-21, 2020

Carlsbad, California

REGISTRATION

Early Registration	\$395/attendee	Through Jan. 24 th
Regular Registration	\$495/attendee	After Jan. 24 th
Each Additional Registration, Same Agency	\$100 off/attendee	Anytime

Meals* included with registration:

Happy Hour	Wednesday
Light Breakfast	Thursday, Friday
Lunch	Thursday, Friday
Reception w/ Heavy Appetizers	Thursday

*All meals are subject to change

HOTEL

Sheraton Carlsbad Resort & Spa
5420 Grand Pacific Drive
Carlsbad, CA 92008

Standard Guest Room	\$179/night**
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Book your hotel using our exclusive reservation link here:

<https://www.marriott.com/event-reservations/reservation-link.mi?id=1568325575474&key=GRP&app=resvlink>

AGENDA:

Wednesday, Feb 19 th , 2:00 pm – 4:00 pm	Basic orientation on FirstWatch for new users, or just those wanting an overview
Wednesday, Feb 19 th , 5:00 pm – 6:00 pm	In town early? Join us for an informal, hosted Happy Hour at local brewery Karl Strauss
Thursday, Feb 20 th , 8:00 am – 5:00 pm	Training & Workshop
Thursday, Feb 20 th , 6:00 pm – 7:30 pm	Hosted Evening Reception
Friday, Feb 21 st , 8:00 am – 1:00 pm	Training & Workshop
Friday, Feb 21 st , 1:00 pm – 6:00 pm	Optional Time for One-on-One Meetings

**Savings of up to 20% off of the retail rate. Including taxes and fees, total estimated rate is \$212/night. We encourage you to book your hotel room as soon as possible. Our hotel room block is limited.

Core System Features



Dashboards



Triggers



Alerts



Mobile App



ESRI Maps



(IDV)
Interactive
Data Visualization

System Enhancement Modules & Add-ons



FirstPass



Hospital Status Dashboard



Performance Plus



Fire Operations Analytics
Module (FOAM)



Billing Analytics Module
(BAM)



Online Compliance
Utility (OCU)



Custom Reports



Demand Analysis



Transfer of Care (TOC)

Stand-Alone Products



Academy Analytics™



Resource Planner™



ResilientFirst™

About FirstWatch

FirstWatch helps emergency services, healthcare, and public health organizations improve what they do. Founded in 1998, FirstWatch is based in Carlsbad, California, and partners with over 500 agencies across North America. Our products enhance real-time situational awareness, analyze data, ensure efficient use of resources, and build a resilient team.

www.firstwatch.net