



Paramedic Chiefs
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Chefs Paramédics
du Canada



COVID-19 Webinar

A National Conversation: Part 6

“Personal Protective Equipment (PPE) Preservation Tactics”

We're taking a virtual role call today for those on the WebEx.
If you're viewing this in a group, please use the “Chat” window
on the right to enter your:

Name, **Agency Name**, and **# of people** joining from your location.

Please send chat messages to “All Panelists”

In association with

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This session will be recorded, and a
link sent out to attendees.

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- All attendees are automatically muted by WebEx, but **we recommend muting your phone on your end**, as sometimes we unmute everyone on the WebEx side to anyone who wants to speak, and if you have background noise it will limit everyone's ability to share.

Thank You!

Facilitators:



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Kyle Sereda

Chief

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Darren Sandbeck, M.A, ACP, CHE

Senior Provincial Director & Chief Paramedic

Alberta Health Services Emergency Medical Services

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Guest Speakers:



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Shaughn Maxwell

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Paramedic Chiefs of Canada COVID-19 “Coronavirus” International Teleconference



Cisco WebEx Training Center - How to ask a question using the WebEx system

File Edit Share View Audio Participant Session Breakout Help

Quick Start Session Info Questions

01: Questions/Comr

Click the hand icon to virtually “raise” your hand and ask a question.

Questions/Comments?

You can also use the chat box to send your questions to any of the groups provided in the dropdown list.

Participants

Speaking:

Panelist: 1

Katelyn Gilligan (Host, me)

Attendee: 0

Chat

Send to: Host, Presenter & Panelists

Select a p: Host, Presenter, Host & Presenter, Host, Presenter & Panelists

Send

Full Screen 96% View

Cisco WebEx Session No. 801 291 332



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Moving to every other week

Thursdays at 10:30am PT (1:30pm ET)

**If update needed in “off” weeks,
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Next COVID-19 Webinar in 2 weeks

Thursday, May 14 at 10:30am PT (1:30pm ET)

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Agenda:

- ▶ Purpose & Rules of Engagement
- ▶ COVID-19 Situation Update
- ▶ Guest Speaker Discussion
- ▶ Cross-Canada Conversation / Check-in
(if time allows)
- ▶ Q&A (if time allows)



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Purpose of these gatherings:

- Update on COVID-19 situation
- Receive FirstWatch SitRep on COVID-19 surveillance activity
- Listen to guest speakers on select issues
- Share solutions regarding specific challenges posed by COVID-19



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Rules of Engagement

- ▶ Session will conclude after 60 minutes
- ▶ Session materials can be sent to eid@ParamedicChiefs.ca for posting on Paramedic Chiefs of Canada website
- ▶ Please keep your comments brief



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FirstWatch SitRep:

Todd Stout



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tstout@firstwatch.net

- Cyber Attacks Increased
- Volume down for most agencies except those hardest hit
- First Weekend dip in COVID call volume
- Some 911 agencies no longer asking screening questions
 - Assuming all could have COVID-19

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CyberAttacks Increase



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21 APRIL 2020

Alert Number

MI-000122-MW

**WE NEED YOUR
HELP!**

If you find any of
these indicators on
your networks, or
have related
information, please
contact

**FBI CYWATCH
immediately.**

Email:

cywatch@fbi.gov

Phone:

1-855-292-3937

The following information is being provided by the FBI, with no guarantees or warranties, for potential use at the sole discretion of recipients in order to protect against cyber threats. This data is provided to help cyber security professionals and system administrators guard against the persistent malicious actions of cyber criminals. This FLASH was coordinated with DHS-CISA.

This FLASH has been released **TLP:WHITE**. Subject to standard copyright rules, **TLP:WHITE** information may be distributed without restriction.

COVID-19 Email Phishing Against US Healthcare Providers

Summary

Following a global increase in malicious cyber activity exploiting fear derived from the COVID-19 pandemic, the FBI was notified of targeted email phishing attempts against US-based medical providers. These attempts leveraged email subject lines and content related to COVID-19 to distribute malicious attachments, which exploited Microsoft Word Document files, 7-zip compressed files, Microsoft Visual Basic Script, Java, and Microsoft Executables. The FBI is providing indicators of compromise related to these phishing attempts to assist network defenders in protecting their environments. Additionally, the FBI is providing the attached list of hashes related to additional COVID-19 phishing.

COVID-19 Monitoring



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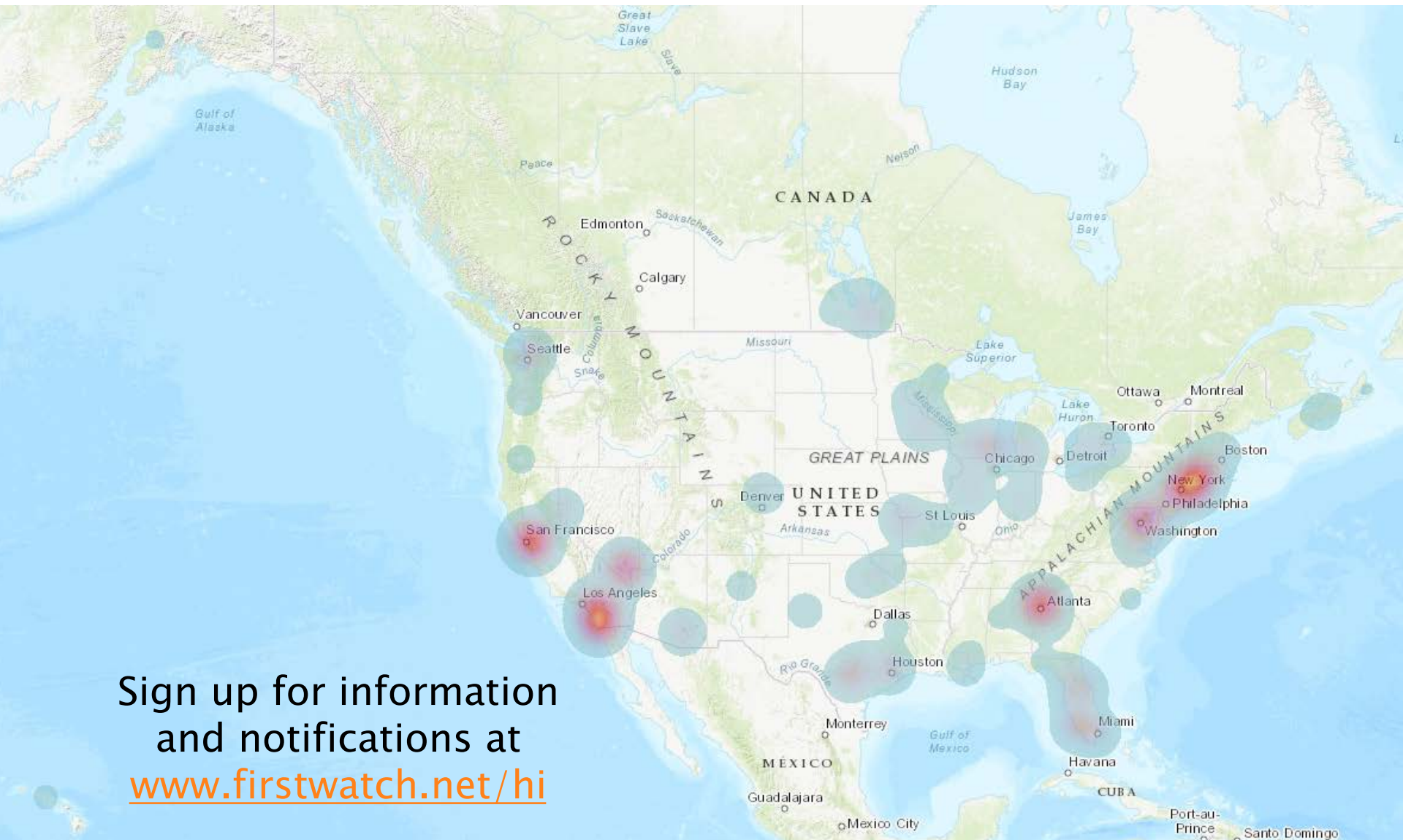


COVID-19 Surveillance



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Decrease



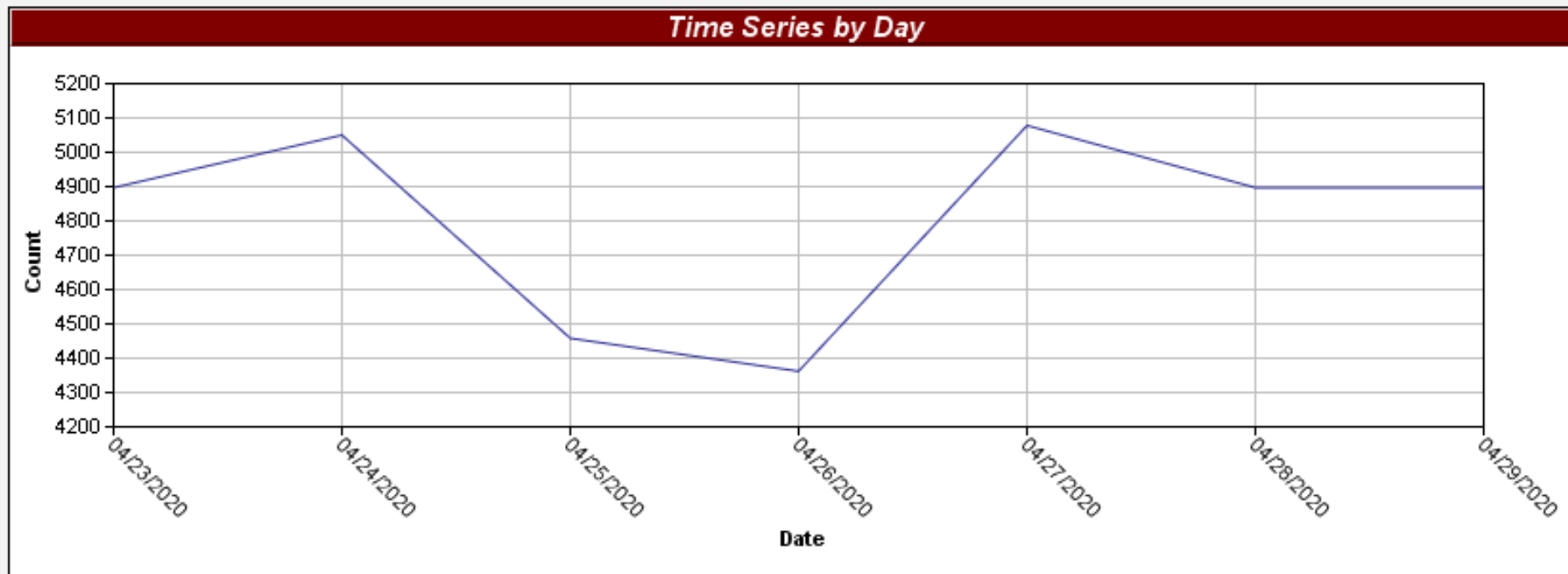
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- ▶ Since last week's PCC COVID-19 webinar

FirstWatch Covid-19 Combo Time Series

Graphs represent in queue, active or completed calls between the hours of 4/23/2020 and 4/29/2020 11:59:59 PM



Bigger Picture



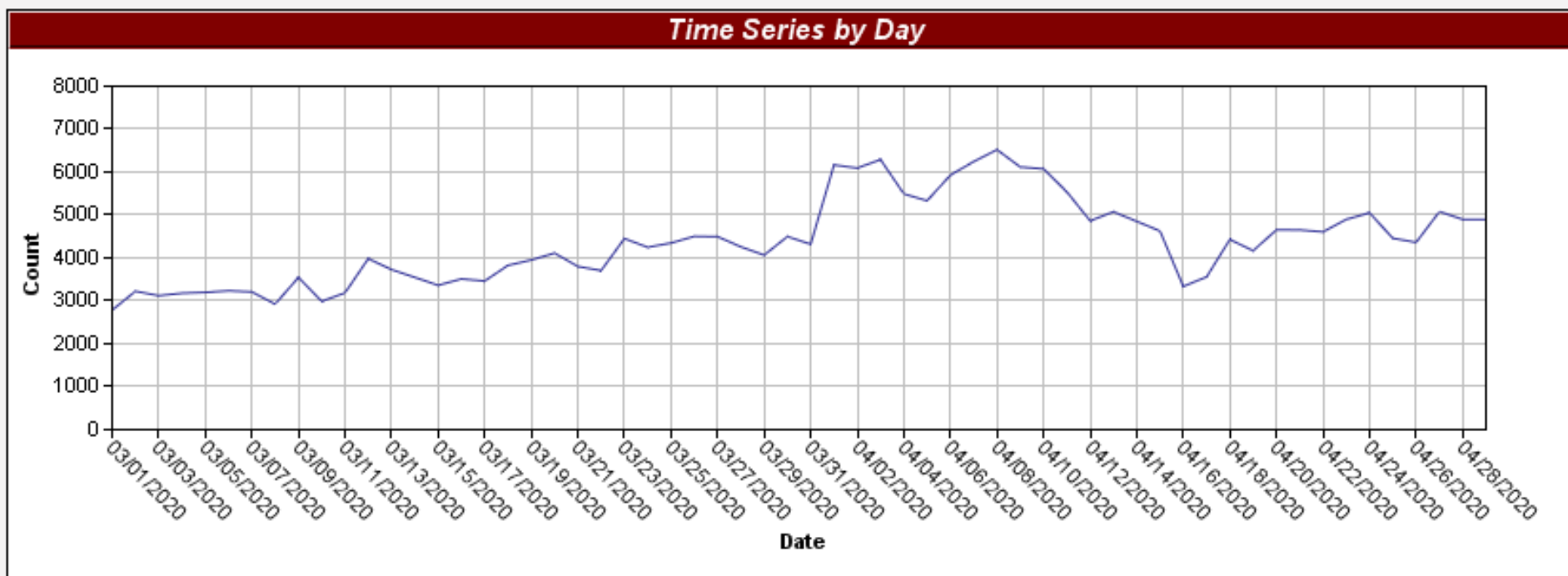
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► Since March 1st

FirstWatch Covid-19 Combo Time Series

Graphs represent in queue, active or completed calls between the hours of 3/1/2020 and 4/29/2020 11:59:59 PM



This week's Topic:



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Personal Protective Equipment (PPE) Preservation Tactics

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Note to folks reviewing this presentation later:

At this point in the webinar, we switched over to the Snohomish County / South County Fire COVID-19 Procedure Manual (Playbook) PowerPoint document, and Dr. Campbell walked us through it. That version is available, but the most recently updated version will be at: www.firstwatch.net/hi/snoco



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National Conversation Facilitator:



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Darren Sandbeck, M.A, ACP, CHE
Senior Provincial Director
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COVID-19

A National EMS Conversation

- ▶ Objectives
 - Identify common issues
 - Offer/brainstorm solutions/suggestions
 - Create a network for dialogue/information sharing
 - Develop a Leadership support network
 - Be brief, Be bright, Be gone – make initial connection here – take longer conversations off line.



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COVID-19

A National EMS Conversation

► Agenda

- Provincial Reports (Quick Snappers – 60 secs timed)
 - Name, Organization, Province
 - Two biggest challenges
 - Two biggest successes
- Themed Discussions from Provincial Reports plus
 - PPE & Other Patient Management Topics



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Q&A and Thank You

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