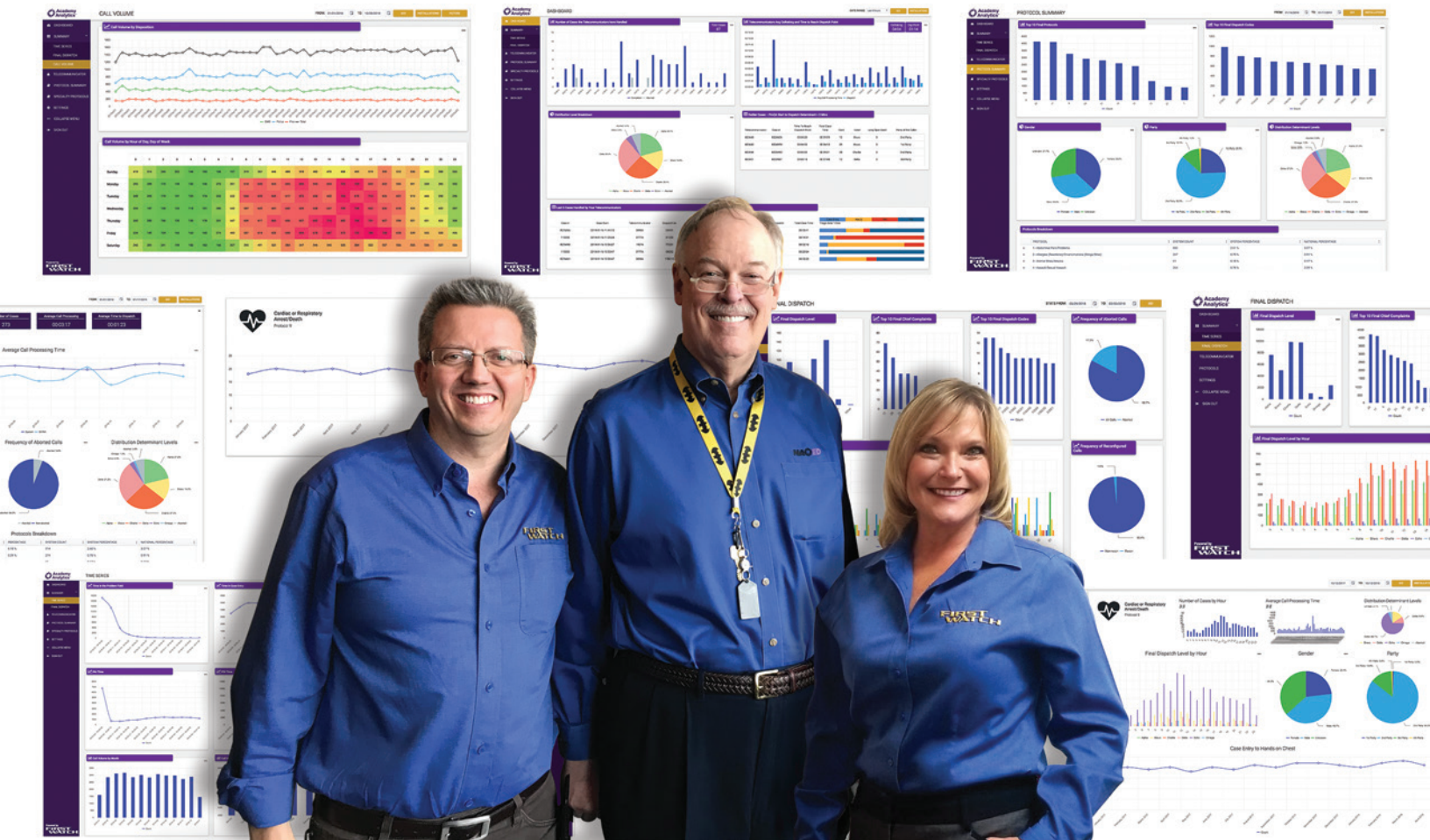


Teaming Up To Make a Difference

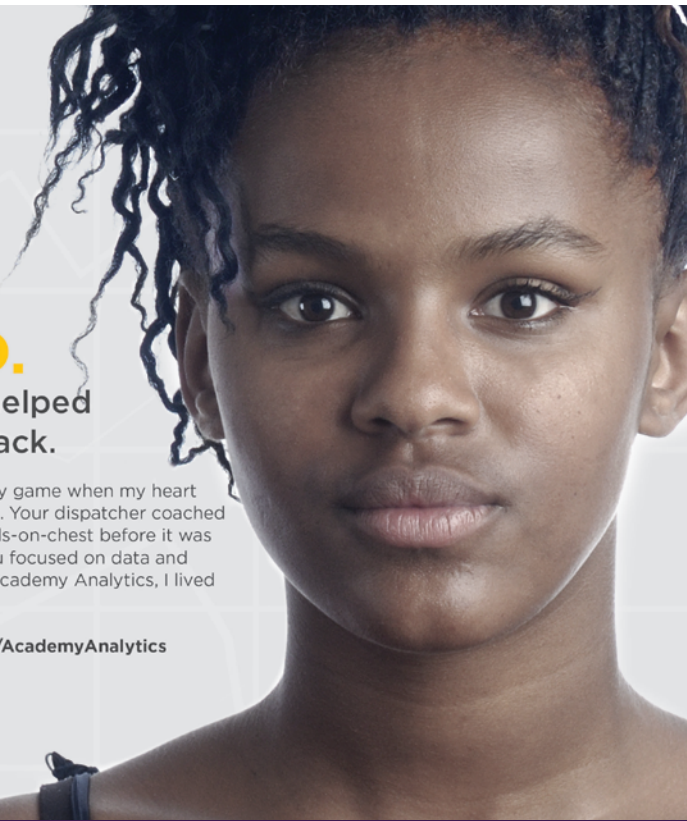


...and we've got the data to prove it



FirstWatch.net/AA





I DIED.
Your data helped bring me back.

I was at the top of my game when my heart stopped on the track. Your dispatcher coached my coach to do hands-on-chest before it was too late. Because you focused on data and performance using Academy Analytics, I lived to run again.

prioritydispatch.net/AcademyAnalytics



I'M ALIVE.
Your data helped save me.

When I dropped my coffee at the diner, my wife called 911. The dispatcher knew exactly how to diagnose my stroke. Because your agency focused on data and performance using Academy Analytics, I got a second chance at life.

prioritydispatch.net/AcademyAnalytics

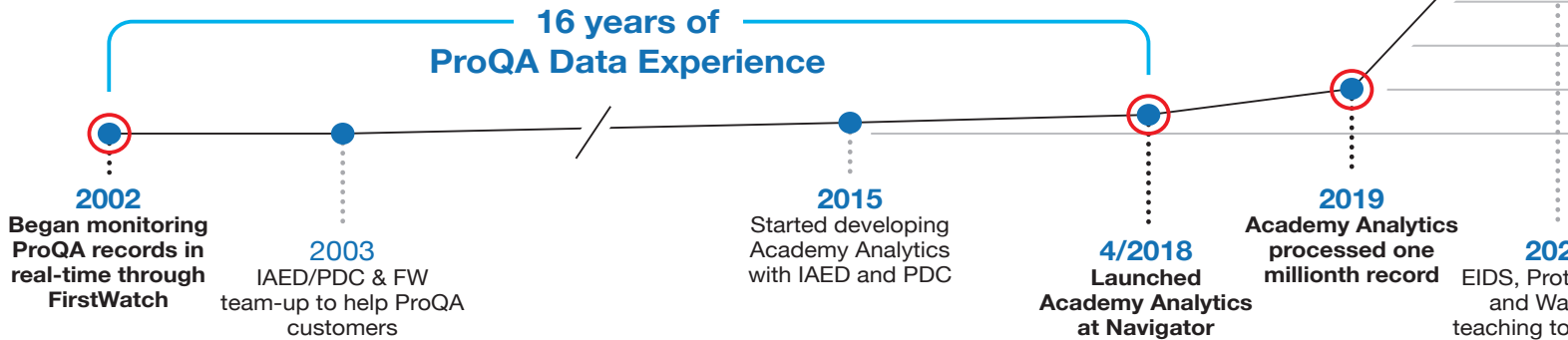
Now, agencies using ProQA can benefit from near-real-time analytics. Academy Analytics is designed to provide automated dashboard visualizations and a FirstWatch has partnered with the IAED and Priority Dispatch since 2002, monitoring 2



77+
Sites

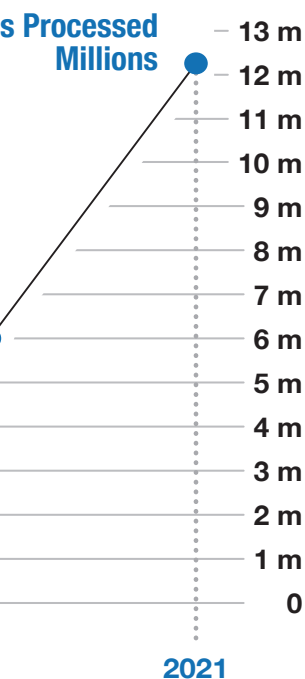
12 Million +
Cases Processed

112+
Protocols Across All 3 Disciplines





quickly and easily by adding Academy Analytics to their ProQA system.
analytics for ProQA users, while also enabling ground-breaking research by the IAED.
2 million ProQA records (more than 12 million via Academy Analytics) – all in real time.



20
Protocol 36,
Talk Me
Protocol added

Note: Due to COVID-19, we will not have our full team attending, but you can still visit us at our **FirstWatch booth #309** and the **Academy Analytics booth #405**, as well as our sessions below.

Our Sessions at NAVIGATOR 2021

Dispatch Data in a Dashboard ...

You Gotta See it to Believe it! Academy Analytics

Virtual: Tuesday, July 13 | 7:00 am-7:45 am PT

Speakers: Carlynn (Page) Crampton and Scott Kraetsch

You can Control Your Stress so It Does Not Control You!

Virtual: Wednesday, July 14 | 7:00 am-7:45 am PT

Live: Thursday, July 15 | 11:55 am-12:45 pm PT

Speaker: Mike Taigman

Opening Channels between Emergency Dispatch and Field Response

Live: Wednesday, July 14th | 3:00 pm-3:50 pm PT

Speakers: Mike Taigman–FirstWatch, Audrey Fraizer–Managing Editor International Academies of Emergency Dispatch, Jonathan Basset–EMS World

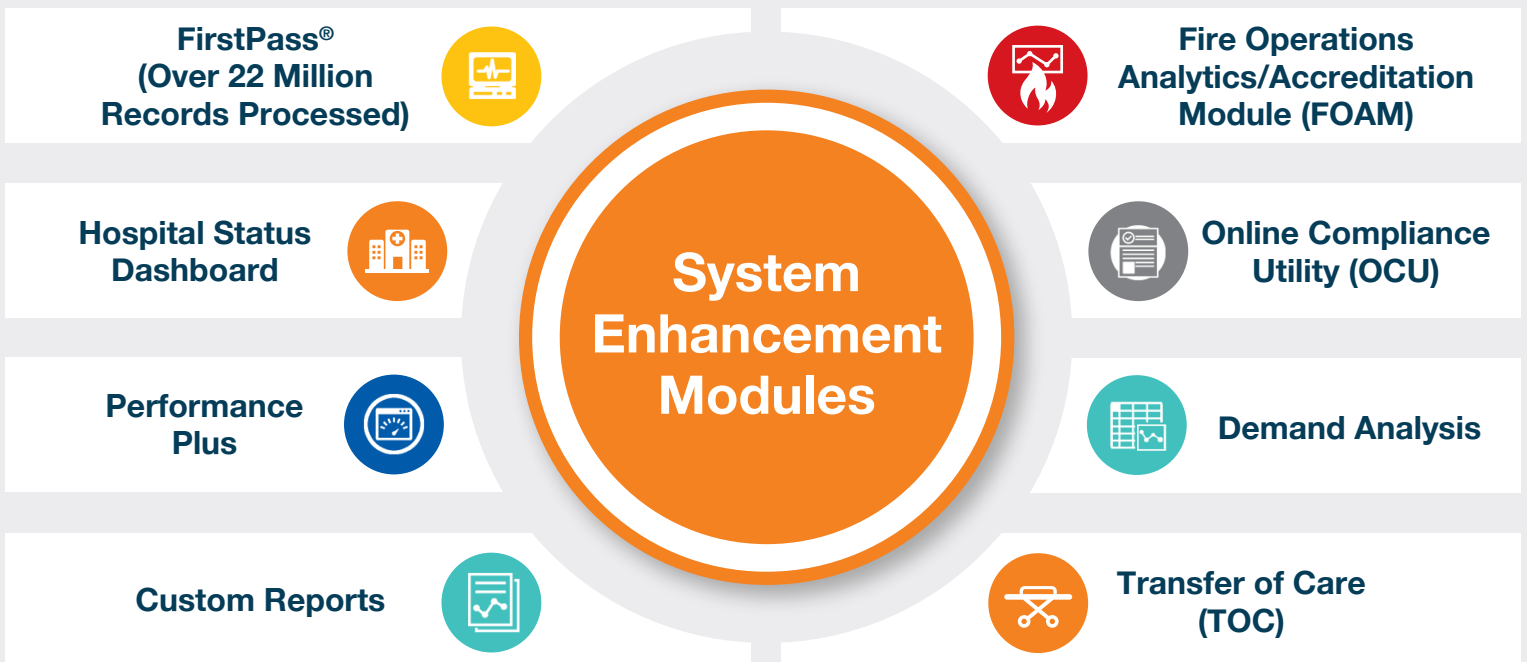
Having a Protocol Isn't Enough: How to Overcome Barriers to Effective T-CPR

Live: Thursday, July 15 | 9:45 am-10:35 am PT

Speakers: Bret Patterson, Carlynn (Page) Crampton–FirstWatch, Mike Taigman–FirstWatch, David Lacombe–RQI Partners

Join Us

**FIRST
WATCH**



About FirstWatch

FirstWatch helps public safety and healthcare professionals serve their communities through the use of technology and the science of quality improvement. Drawing on deep experience in emergency services, the FirstWatch team develops software and personalized solutions for over 500 communities across North America. firstwatch.net

FIRST WATCH
Helping the Helpers