



## Triggers

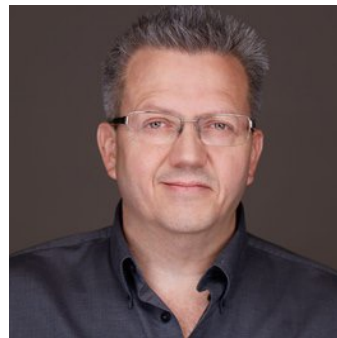


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Improvement Guide

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# Agenda

- The power of “triggers”
- Trend vs Performance
  - Live Views & Settings
  - Analysis Tool
  - Alerting Options
- Special Triggers & “Feeder” triggers
- Q&A

# Recent User Training Webinars

- Using your data outside of FirstWatch  
<https://youtu.be/8wUsbLqzbXI>
- Interactive Data Visualization (IDV)  
<https://youtu.be/FulwINM1ABs>

# FirstWatch Family of Products

## Core System Features



Dashboards



Mobile App



Triggers



ESRI Maps



Alerts



(IDV)  
Interactive  
Data Visualization

## System Enhancement Modules & Add-ons



FirstPass



Fire Operations Analytics  
Module (FOAM)



Custom Reports



Hospital Status  
Dashboard



Billing Analytics Module  
(BAM)



Demand Analysis



Transfer of Care (TOC)



Online Compliance  
Utility (OCU)



Performance Plus

## Stand-Alone Products



Academy Analytics™



Resource Planner™



ResilientFirst™

# Triggers

Trigger criteria and columns are the key

User defined criteria (**what to monitor**): based on incidents, trends/patterns, free-text or geographically significant events

User defined parameters (**when to alert**): using analysis models and alert thresholds

User defined notifications (**who & how to notify**): for alerts, as well as system access, including data drill down

# Triggers

- Usually combine data from multiple sources
  - Phone, CAD, ProQA/EMD, RMS, ePCR, Hospital
- Criteria can be simple or very complex
- Can make the most of “dirty” data
- Event Listing can show values from all sources
- Can add calculated, logic, & lookup columns
  - Shift, elapsed time, Yes/No, expected match, etc.

Go Live

# Questions?



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# Thank you for joining us!

