For 25 years FirstWatch has provided real-time, automated situational awareness visualizations & alerts for our 9-1-1, Law, Fire, EMS, Public Health, and Homeland Security customer partners (across the US).

HELPING MORE HELPERS

Expand your FirstWatch data view by including other regional partners

We're Helping MORE Helpers than ever before! Our FirstWatch customer partners are *strategically leveraging their investment in FirstWatch tools and technology* by inviting other Public Safety agencies (dispatched via the same CAD, or using same ePCR, RMS, or ProQA data systems, or even completely disparate CADs, or different ePCR, RMS, or other data systems). Using FirstWatch, all teams can share data & benefit via automated, real-time situational awareness, data visualizations, and automated alerts across the entire operational area, region, or even State!

FIRST WATCH®

Helping the Helpers

How Can FirstWatch Help Our...
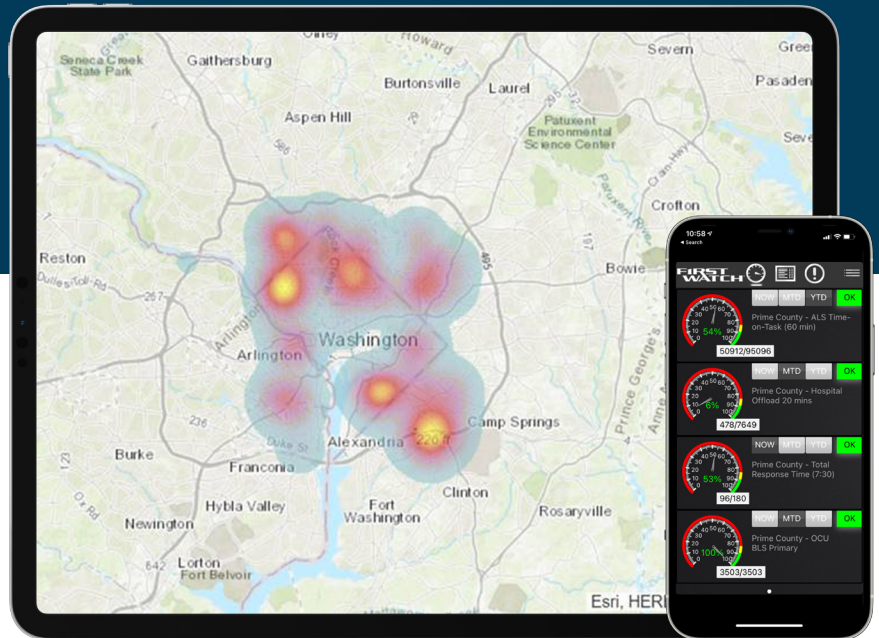
❯ EMS/Paramedic Teams?

Real-time, automated data analysis & visualizations for EMS & paramedic services is the foundation of FirstWatch, especially as Todd Stout our founder & original developer (Todd's father is Jack Stout - the original EMS-thought leader behind the System Status Management (SSM) model). FirstWatch offers a number of very EMS-specific system enhancement models like FirstPass® (for automated QA/QI), Online Compliance Utility (OCU – for automated contract compliance & performance monitoring). EMS Transport / Hospital Status Dashboard, Demand Analysis, Resource Planner, and may others…

❯ Fire Teams?

Real-time, automated performance, operational or accreditation-oriented FirstWatch tools specifically designed for Fire Teams offer all of the benefits of FirstWatch, plus time & human-resource savers for automated CPSE / CAFI SOC and Accreditation benefits.

❯ Law Teams?

Real-time, automated data visualizations from any web connectible device (iPhone, iPad or Android) as well as automated alerts based upon target crimes, high-profile locations, Hazmats, Geographic locations, clusters of crimes, ODs, or other incidents via CAD or LRMS data system interfaces. Data visualizations can offer High-Level Agency wide views, or more granular views & drill-downs into Beat / Zone / District, Vehicle, or even by Officer / Deputy.

❯ Hospital ED Teams?

Real-time, automated views of EMS Transport Units Enroute, or Arrived at Hospital EDs across town, the county or the entire Region. FirstWatch can also work with Hospital Partners to ADD ED Outcome Data into the data mix for EMS & Paramedic Teams.

❯ Public Health Teams?

Real-time, automated view of EMS data related to potentially concerning incidents related to COVID-19 or other helpful data analysis for Public Health Epidemiologists and other Stakeholders.

❯ Fusion Center & HLS Teams?

Real-time, automated views of Law, Fire, EMS, and 9-1-1 data to help with Situational Awareness related to CBRNE, High-Profile Locations, Transportation; Airports, Railways, Ports, Special Events, or even Schools/Universities.

FIRST WATCH®

Helping the Helpers

HELPING MORE HELPERS

Our current mission: Help MORE Helpers…

So how does FirstWatch do that? By helping our current customer partners understand that THEIR investment in FirstWatch Technology (which they deployed to help their teams with automated, real-time data analysis, data visualizations, and automated alerts) CAN ALSO be leveraged to Help other Helper Teams dispatched via the same CAD, or using same ePCR, RMS, or ProQA data systems – or simply providing emergency services in their City, County, or Operational Area!!

Because FirstWatch was designed to provide aggregated data tools from disparate (or similar) systems, in real-time, automatically – it's an ideal technology system to scale-up to help other agencies in your region via the same process & same tools – just with an even broader data view!

In fact; our founder & original FirstWatch developer (Todd Stout) envisioned helping as many agency partners as possible via a very simple & easy to scale Site License Model – that's based upon data volume (calls or records) and population of area served, not Users, or even Seats - that's why FirstWatch can be scaled-up to analyze 10 or 20-times the record volume for a City, County, or Region for a fraction of the cost of another New System!! The FirstWatch mantra; *doing the right things for the right reasons*, combined with our innovative & scalable Site License model, offers our customer partners the unique ability to affordably dilate their existing

FirstWatch Data Pipe(s) by 10 or even 20-fold, by merely adjusting their overall call/record volume upward to include other regional partner agencies (Helpers)…it's simple and very easy to explain using real-world examples from your system. Scaled up examples which can be crafted together with your team, on-the-fly in a short online meeting - which our FirstWatch Regional Managers would be delighted to set-up!!

How helpful would it be to know about potentially concerning incidents from CAD, ProQA, ePCR, RMS, or other systems, not just for your team – but for the benefit all of your regional Law, Fire, EMS, 9-1-1 teams (even Public Health, Emergency Management, & Fusion Center teams, too) – all via an existing, proven, and already LIVE system – specifically designed to interface with more than 150 different Public Safety Systems in order to provide automated, real-time situational awareness which could be used to protect citizens and our precious First Responders… the Helpers??

Please reach out to us today to learn more about our Helping MORE Helpers Mission and to ask us how we can help your teams leverage the existing system you all already have in FirstWatch!! Thank you for the opportunity to be of service to you & your teams via FirstWatch!!

FIRST WATCH®
Helping the Helpers

FIRST WATCH® Core System Features

Dashboards

Mobile App

Triggers

ESRI Maps

Alerts

Interactive Data Visualization (IDV)

System Enhancement Modules
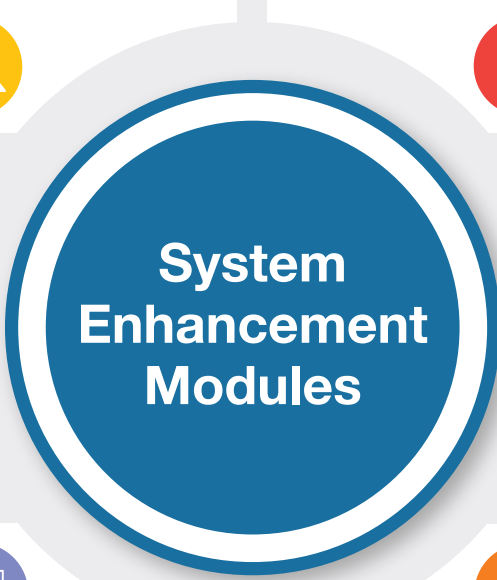
FirstPass® (Over 22 Million Records Processed)

Fire Operations Analytics/Accreditation Module (FOAM)

Risk IDentification for Emergency Services (RIDES)

Online Compliance Utility (OCU)

Performance Plus

Demand Analysis

Custom Reports

Transfer of Care (TOC)

Hospital Status Dashboard

Academy Analytics™

Stand Alone Products

Resource Planner™

ASK US ABOUT
ai
Our NEW AI Capability

About FirstWatch

FirstWatch helps public safety and healthcare professionals serve their communities through the use of technology and the science of quality improvement. Drawing on deep experience in emergency services, the FirstWatch team develops software and personalized solutions for over 500 communities across North America. **FirstWatch.net**

FIRST WATCH®
Helping the Helpers

GENUINE · CARING · CAN-DO
FIRST WATCH
26 YEARS
SINCE 1998