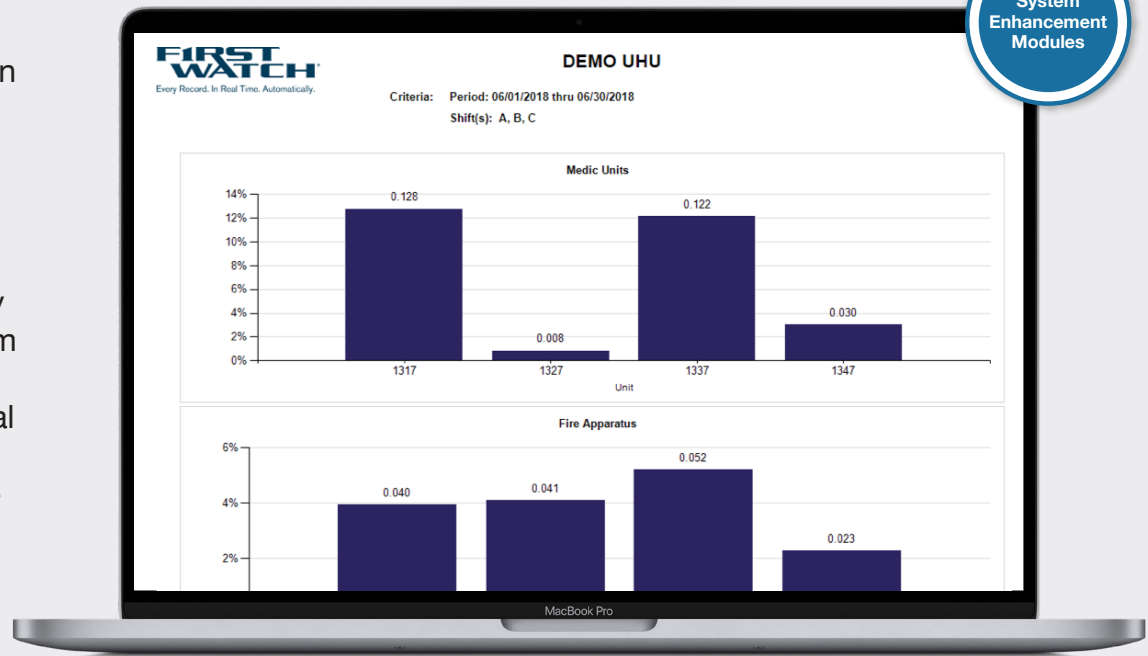


# Visualize your data, your way with FirstWatch customized reports

## Reports

FirstWatch customers can leverage our real-time data capabilities through the addition of Custom Reports, developed against the same data that FirstWatch is already pulling and analyzing from your CAD, ProQA, ePCR, RMS, phone, and hospital data. Our reports offer users the ability to define specific and unique case views of data in a way which makes sense for your organization.



## Report Examples

- 911**  
Event Processing by Employee, Telephone Busiest Hour, Speed of Answer, ProQA Real-Time Dashboard
- EMS / Fire**  
UHU Statistics, Missing ePCR, Hospital Offload, Transfer of Care, Bed Delay, Turnout Times
- Law Enforcement**  
CAD Crime Analysis, Repeat Calls, Unit Activity Log/Report Card, Traffic Stop Avg. Time and Clearance Codes, Target Crimes

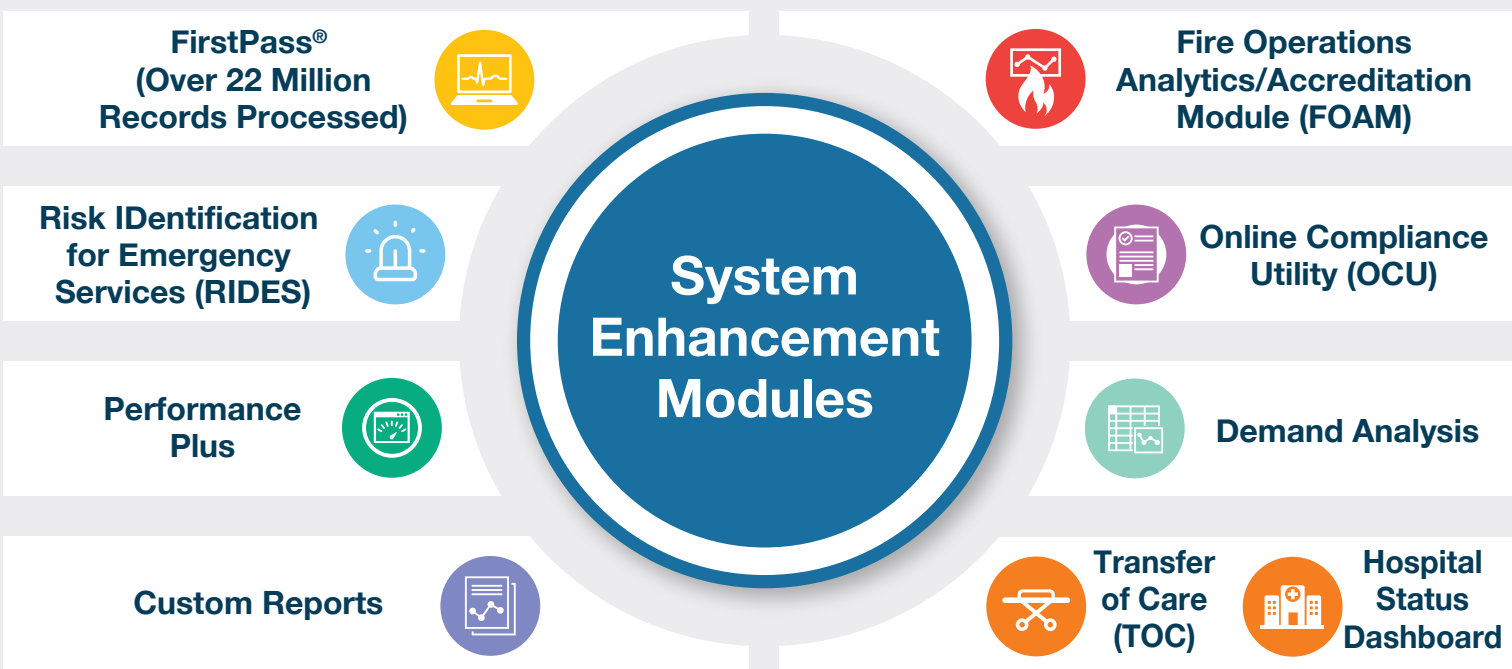
Live Workload Report

Unit	Scheduled Start Time	Actual Start Time	Total Time on Duty	# of Responses	# of Arrivals	Total Task Time	Task Time UHU	# of Times Out of Service	Out of Service Time	# of Post Movements	Time not at Post	Post > 30 Min	Active Time UHU
<b>ALS Units</b>													
3332	05:00:00	05:17:52	08:46:04	4	4	04:43:17	0.54	1	00:34:57	6	06:30:03	0	0.74
3334	05:30:00	05:29:54	08:34:02	5	2	05:13:53	0.61	1	00:51:17	4	06:15:15	0	0.73
3331	05:30:00	05:30:43	08:33:13	4	3	05:56:19	0.69	1	00:47:26	6	07:43:04	0	0.90
3385	06:00:00	06:23:05	07:40:51	3	3	05:47:11	0.75	1	--	6	06:48:45	0	0.89
3340	06:00:00	06:43:44	07:20:12	6	5	04:11:53	0.57	1	--	9	05:26:22	0	0.74
3336	06:30:00	06:44:34	07:19:22	3	3	03:32:27	0.48	1	00:40:47	4	04:21:10	0	0.59
3101	06:30:00	06:46:18	07:17:38	3	3	05:40:41	0.78	1	--	0	00:00:00	0	1.00
3338	07:00:00	07:03:25	07:00:31	4	4	03:49:44	0.55	1	--	7	05:26:09	1	0.78
3317	07:30:00	07:30:43	06:33:13	7	2	02:29:57	0.38	1	--	8	05:09:15	1	0.79
3339	07:30:00	07:53:44	06:10:12	3	3	04:09:10	0.67	1	--	6	05:37:21	0	0.91
3343	08:00:00	08:01:01	06:02:55	0	0	00:00:00	0.00	2	05:51:38	0	00:00:00	0	0.03
3107	08:00:00	08:02:46	06:01:10	3	3	05:40:46	0.94	1	--	0	00:00:00	0	1.00
3364	08:00:00	08:03:39	06:00:17	2	1	02:22:00	0.39	1	--	4	02:54:27	0	0.48
3327	08:00:00	08:17:24	05:46:32	1	1	04:37:47	0.80	1	--	3	05:03:41	0	0.88
3332	08:00:00	08:17:50	05:46:06	3	2	04:23:44	0.76	1	00:50:50	2	04:41:52	0	0.81
3344	09:00:00	09:16:14	04:47:42	0	0	00:00:00	0.00	1	04:47:44	0	00:00:00	0	0.00
3342	09:00:00	09:42:03	04:21:53	3	3	04:12:16	0.96	1	--	2	00:00:00	0	1.00
3103	09:30:00	10:07:35	03:56:21	1	1	02:45:59	0.70	1	--	0	00:00:00	0	1.00
3365	10:00:00	10:08:16	03:55:40	2	2	02:18:20	0.59	1	--	3	03:07:19	0	0.79
3104	10:00:00	10:09:40	03:54:16	1	1	03:23:33	0.87	1	--	1	03:37:19	0	0.93
3366	11:00:00	11:38:43	02:25:13	2	2	01:15:56	0.52	1	--	5	02:13:12	0	0.92
3102	06:00:00	12:44:12	01:19:44	1	1	01:18:20	0.98	1	--	0	00:00:00	0	1.00
3113	11:00:00	13:29:44	00:34:12	0	0	00:00:00	0.00	1	--	1	00:32:52	0	0.96
3108	13:00:00	13:32:26	00:31:30	0	0	00:00:00	0.00	1	--	1	00:30:11	0	0.96
<b>BLS Units</b>													
4490	07:30:00	08:46:26	1:05:17:30	18	10	10:43:07	0.37	1	00:53:28	5	12:30:40	6	0.43
3341	06:00:00	06:04:29	07:59:27	3	2	04:54:59	0.62	1	--	1	05:36:07	0	0.70
3302	07:00:00	07:11:12	06:52:44	2	2	01:39:03	0.24	1	--	2	06:20:02	1	0.92
3348	07:30:00	07:38:55	06:25:01	2	2	01:53:12	0.29	1	--	3	06:23:29	0	1.00
4441	08:30:00	08:40:27	05:23:29	2	2	03:50:31	0.71	1	--	0	00:00:00	0	1.00
3384	09:30:00	09:31:50	04:32:06	2	2	01:47:44	0.40	1	--	1	03:50:09	0	0.85
3361	10:00:00	10:08:12	03:55:44	2	1	00:58:19	0.25	1	00:23:49	0	00:00:00	0	0.90
3360	11:00:00	11:28:49	02:35:07	2	2	01:20:46	0.52	1	--	1	00:00:00	0	1.00

Through the use of SQL Reporting Services, we can automate the delivery of report data to defined organization users and groups. The reports can be exported or delivered in various formats including Excel, Word, PDF, HTML, XML, CSV, and TIFF. Similar to our triggers, we provide the ability to define what you want to see, how you want to see it, and who gets to see it.



Real-Time data from your CAD, ProQA, ePCR, RMS, Phone, Nurse Triage, Billing, or Hospital ED systems



### About FirstWatch

FirstWatch helps public safety and healthcare professionals serve their communities through the use of technology and the science of quality improvement. Drawing on deep experience in emergency services, the FirstWatch team develops software and personalized solutions for over 500 communities across North America. [FirstWatch.net](http://FirstWatch.net)

